

**TO ALL OUR VALUED CUSTOMERS AND PORT USERS**

**RE: IT Infrastructure Upgrade**

We would like to inform you that PTP will be performing an IT infrastructure upgrade and these upgrade will improve overall performance and reliability of PTP IT infrastructure. This scheduled upgrade shall take approximately 4 hours. We will send an update once the exercise has concluded. PTP Terminal Operating System (TOS), ERP, GCAM, KSG Marine and PTP emails system will be affected during this upgrade. All your records will remain intact and no change will be necessary on your username and login credentials

**Infrastructure Upgrade Details:**

**Date: 30<sup>th</sup> July 2016 (Saturday)**

**Time: 0630 to 1030 hrs (approximately 4 hours)**

In the event for any operational assistance, we can be reached as per below contact details:

Section	Email Address	Contact No
Gate Operation	<a href="mailto:ptpgate@ptp.com.my">ptpgate@ptp.com.my</a> <a href="mailto:ptpsupportcenter@ptp.com.my">ptpsupportcenter@ptp.com.my</a>	+607-504 2163 +6019-776 8270 +607-504 2108 +6019-778 9048
Vessel Planning	<a href="mailto:ptpplanning@ptp.com.my">ptpplanning@ptp.com.my</a> <a href="mailto:Alloperationplanning@ptp.com.my">Alloperationplanning@ptp.com.my</a>	+607-504 2100 +6019-775 5301
Cargo Planning	<a href="mailto:ptpcargo@ptp.com.my">ptpcargo@ptp.com.my</a>	+607-504 2222 ext. 4421, 4422, 2205
Berth Planning	<a href="mailto:berthscheduling@ptp.com.my">berthscheduling@ptp.com.my</a> <a href="mailto:alloperationberthplanningteam@ptp.com.my">alloperationberthplanningteam@ptp.com.my</a>	+607-504 2116/ +607-504 2120 +6019-771 2116

Thank you.



**John Yu Shiong Kiet**  
Chief Information Officer  
29<sup>th</sup> July 2016