

QUALITY POLICY

PTP is committed to provide the highest level of quality to achieve world class port services through:

- meeting the needs and expectations of customers, shareholders, employees and regulatory and statutory authorities
- providing a high quality working environment for employees
- delivering services in a safe, secure, reliable, efficient and advanced manner in compliance with the Quality and Information Security Management system
- reviewing and continually improving our business, services, Quality Management System, Information Security, organisational and employees' performance based on best practices.



Marco Neelsen
Chief Executive Officer
Port of Tanjung Pelepas
December 2016

POLISI KUALITI

PTP bertekad menyediakan tahap kualiti tertinggi untuk mencapai perkhidmatan pelabuhan bertaraf dunia melalui:

- memenuhi keperluan dan kehendak pelanggan, pemegang saham, para pekerja, pihak berkuasa dan badan berkanun
- menyediakan persekitaran kerja yang berkualiti kepada para pekerja
- memberi perkhidmatan selaras dengan Sistem Pengurusan Kualiti dan Keselamatan Informasi yang selamat, terjamin, diyakini, berkesan dan terkini
- menyemak dan sentiasa memperbaiki prestasi perniagaan, perkhidmatan, Sistem Pengurusan Kualiti, Keselamatan Informasi, organisasi dan para pekerja berdasarkan amalan-amalan terbaik.



Marco Neelsen
Ketua Pegawai Eksekutif
Pelabuhan Tanjung Pelepas
Disember 2016