



A Member of  MMC Group

## QUALITY POLICY

PTP is committed to provide the highest level of quality to achieve world class port services through:

- meeting the needs and expectations of customers, shareholders, employees and regulatory and statutory authorities
- providing a high quality working environment for employees
- delivering services in a safe, secure, reliable, efficient and advanced manner in compliance with the Quality and Information Security Management system
- reviewing and continually improving our business, services, Quality Management System, Information Security, organisational and employees' performance based on best practices.

A stylized white signature of Mark William Hardiman on a teal background.

Mark William Hardiman  
Chief Executive Officer  
Port of Tanjung Pelepas  
February 2024



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## POLISI KUALITI

PTP bertekad menyediakan tahap kualiti tertinggi untuk mencapai perkhidmatan pelabuhan bertaraf dunia melalui:

- memenuhi keperluan dan kehendak pelanggan, pemegang saham, para pekerja, pihak berkuasa dan badan berkanun
- menyediakan persekitaran kerja yang berkualiti kepada para pekerja
- memberi perkhidmatan selaras dengan Sistem Pengurusan Kualiti dan Keselamatan Informasi yang selamat, terjamin, diyakini, berkesan dan terkini
- menyemak dan sentiasa memperbaiki prestasi perniagaan, perkhidmatan, Sistem Pengurusan Kualiti, Keselamatan Informasi, organisasi dan para pekerja berdasarkan amalan-amalan terbaik.

A white ink signature of Mark William Hardiman, consisting of several fluid, overlapping strokes.

Mark William Hardiman  
Ketua Pegawai Eksekutif  
Pelabuhan Tanjung Pelepas  
Februari 2024